

QUEEN BEATRIZ GALAPAGOS CATAMARAN - TERMS AND CONDITIONS

YACHT RESERVATION, PAYMENT & CANCELLATION POLICIES

- We require complete names with any formalities and last names, passport numbers, nationality, birth-dates, insurance policy numbers and any dietary restrictions you may have.
- When holding a booking you have 7 days to produce payment otherwise the holding will be cancelled, we cannot extend the holding of a booking for more than 7 days.
- Anyone under the age of 16 needs to share a cabin with a parent or guardian.
- When there is a single passenger accommodation is shared with a person of the same sex.
- PLEASE BE ADVISED, last minute prices are confidential and by no means should anyone reveal this information to other parties involved.
- In last minute sales, airline tickets will be subject to availability.
- The agent in charge of the sale will be responsible to inform the client about the itinerary, flight information, general information, details about the cruise and any last minute changes.
- A deposit is required when confirming your booking to secure spaces on your cruise. (Pelikano \$250 USD per person) Non-refundable in case of cancellation, full payment will be required with at least 61 days prior to the cruise departure Non refundable in case of cancellation.

YACHT ADDITIONAL RESERVATION, PAYMENT & CANCELLATION POLICIES / Groups & Charters

- The chartered yacht can be confirmed only after the payment is regularly settled to THE BOAT OPERATORS account.
- 331 days or more prior to departure a non-refundable 1st deposit of 25% of the gross charter price is due at the time of booking.
- 210 to 61 days prior to departure A non-refundable deposit of 50% of the gross charter price is due at the time of booking.
- 60 days or less prior to departure A non-refundable payment for the full amount of the charter is due at the time of the booking.
- The client should sign the CHARTER AGREEMENT to assure that terms for booking a charter are well understood and agreed.
- Chartering a vessel involves a serious financial commitment for which The Charterer assumes all responsibility and risk and is in no reason or circumstance exempt from charter cancellation policies.
- Moving a confirmed charter to a future date is considered a charter cancellation if the cancellation is made within the dates stipulated on the Charter Cancellation policy.